

TEEN SERVICES SPECIALIST

DEPARTMENT: Library Specialists

DATE: September, 2017

REPORTS TO: Teen Services Coordinator

CLASSIFICATION: Non-Exempt

PAY GRADE: 11

Objective: Provide patrons with assistance in accessing a broad range of informational and recreational resources and services. Provide reader's advisory services, reference assistance and bibliographic instruction. Develop and present library programs and training opportunities which fully support the mission of the library and meet the needs and interests of its junior high and high school aged patrons.

Essential Duties:

1. Conduct reference interviews with patrons to answer reference and reader's advisory questions and to locate materials.
2. Instruct and assist patrons in the use of online and other electronic resources and equipment.
3. Maintain awareness of publishing trends, popular culture and current events.
4. Implement PBIS
5. Plan and implement teen programming as assigned.

Other Duties:

6. Pursue professional growth and career development through active participation in continuing education.
7. Create and prepare displays.
8. Serve as PIC as assigned.
9. Perform other duties as assigned.

Knowledge, Skills, and Abilities:

1. Knowledge of young adult literature and adolescent development.
2. Knowledge of readers' advisory tools and techniques and reference tools in both electronic and print format.
3. Knowledge of reference interview techniques.

4. Knowledge of library computer processes, systems, and a variety of audiovisual equipment.
5. Ability to work and communicate effectively with public and staff.
6. Ability to set priorities, make independent decisions, and exercise discretion with patrons and staff.
7. Ability to follow through tasks to completion.
8. Ability to maintain composure in difficult situations.
9. Ability to use computer keyboard, telephone, and other office equipment.
10. Ability to reach, bend, and lift to shelve and retrieve library material.

Minimum Qualifications:

Education: MLS from an ALA-accredited institution preferred.

Experience: Two years' experience working with teens required.

Enrollment in an ALA-accredited library science graduate program may be considered in lieu of degree requirement.

Evening and weekend work required.

Access to transportation required.

The Addison Public Library is committed to providing excellent service to its community. Staff members are expected to interact with patrons and staff with courtesy and respect.

Subject to change without prior notification.

Every effort has been made to ensure the accuracy and thoroughness of this job description. However, some circumstances are difficult to predict. As a result, employees may be asked to perform other related functions in support of the library mission or its needs.