

Annual Report: May 2020-Apr. 2021

COVID-19 Timeline



In Sept. 2020, we launched the Getting Addison Back to Work series: a Grow with Google-sponsored series of online workshops to help Addison residents develop key job skills for today's career force.



Community survey completed in Aug. 2020



In Sept. 2020 we also launched Project Fresh, #chefmode, and Hive to Go bags for teens that could be picked up curbside or delivered to teens at home.



New strategic plan approved Apr. 2021



Large format printing available to patrons starting Mar. 2021



We partnered with Hamdard Healthcare to turn our Large Meeting Room into a vaccination site.

COVID-19 vaccine appointments opened starting mid Apr. 2021.



In Apr. 2021, we began offering Flipster to patrons as another option for enjoying digital magazines.



Story Packs for children launched spring 2021

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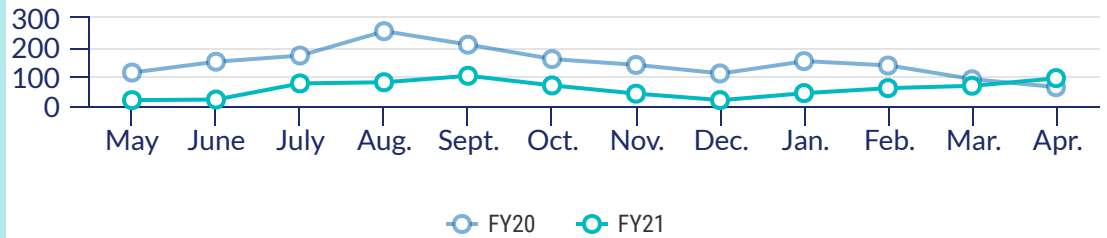
This year, we began doing automatic renewals for library cards. Patrons with renewed cards receive a postcard and an email from us to let them know their card has been renewed.

Most new cardholders were adults (467), followed by children (105), reciprocal borrowers (88), and nonresidents (42).

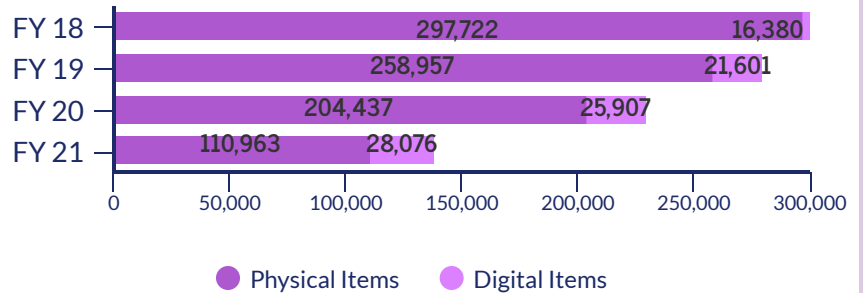
702
 new library
 cards created
 FY19-20: 1,758

29%
 of Addison has
 a library card

New Library Cards by Month



Cardholders borrowed
139,039
 items this year
 FY19-20: 230,344



Of our physical items, books made up 62% of items borrowed. Audiovisual materials like movies and music made up 35%.

Of our digital items, eBooks made up 46% of items borrowed. Audiobooks made up 34% of digital items borrowed.

We borrowed 1,429 items for patrons through interlibrary loan.

8.4%
 increase in digital
 items borrowed
 over last year

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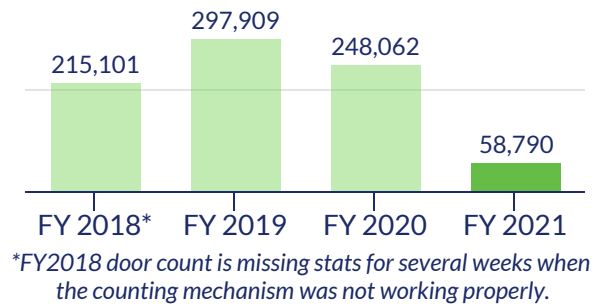


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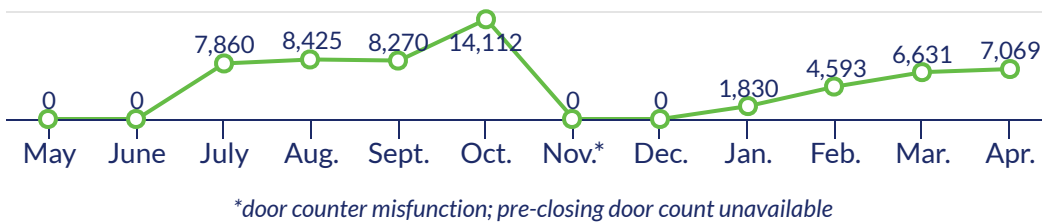


58,790

people visited the library last year
FY19-20: 248,062



Visits by Month



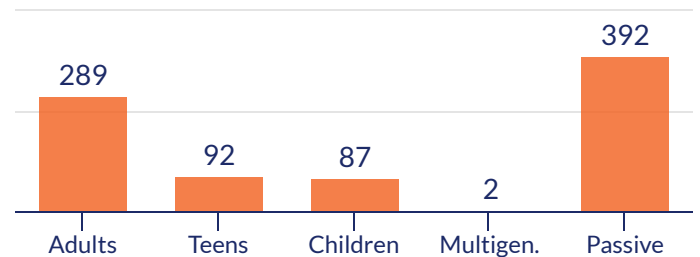
761

home deliveries
FY19-20: 24

41,229

people attended 862 library programs last year
FY19-20: 31,931 people; 1,549 events

Number of Programs by Type



This year, most of our programming was held online via Zoom, YouTube, and Facebook Live.

When weather permitted, we held small events like story time and Tai Chi outdoors on the library lawn.

1,121

people visited us at our 31 outreach events
FY19-20: 18,699 people; 290 events

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We helped
607
through 1-on-1
appointments
FY19-20: 1,237

During 1-on-1 appointments, we help patrons with things like:

- Computer and technology help
- Math skills and more for students
- Using library resources or doing online research
- Early literacy tips for caregivers
- Job search and resume review
- Immigration, housing, food, and other assistance



10,817 computer logins



146 Creative and
Sound Studio bookings



3,036 wifi sessions



1,081 in-library
laptop checkouts

We began circulating laptop + wifi hotspot kits to patrons for use outside the building in Dec. 2020.



7,831 reference
questions answered

Staff answered questions through a combination of in-person and remote reference.



320 study room bookings

Study rooms were opened for reservations in Jan. 2021. Our large meeting room has been used as storage and vaccine clinic space and was not reservable this year.