

Addison Public Library

Year in Review

Fiscal Year 2021-22



ADDISON
PUBLIC LIBRARY



Visits

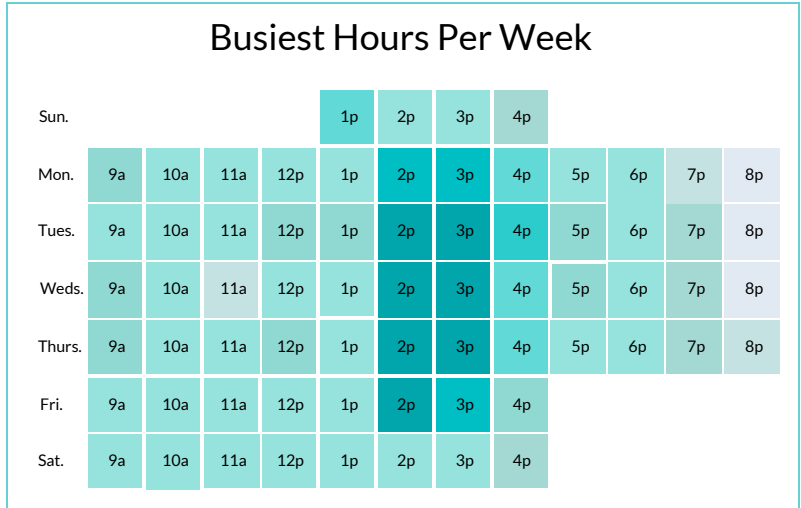
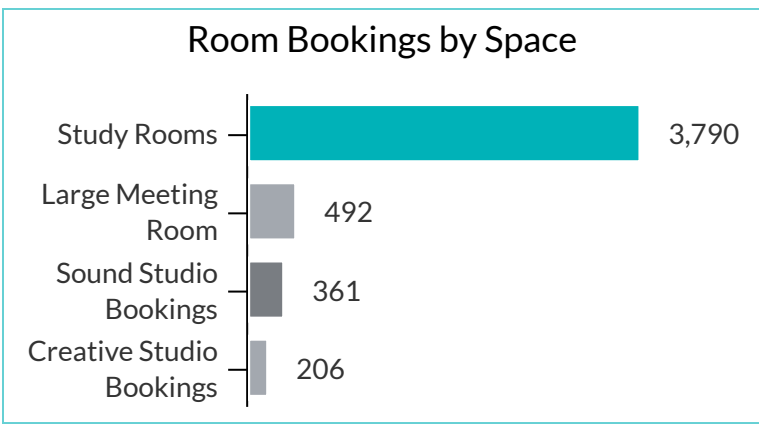
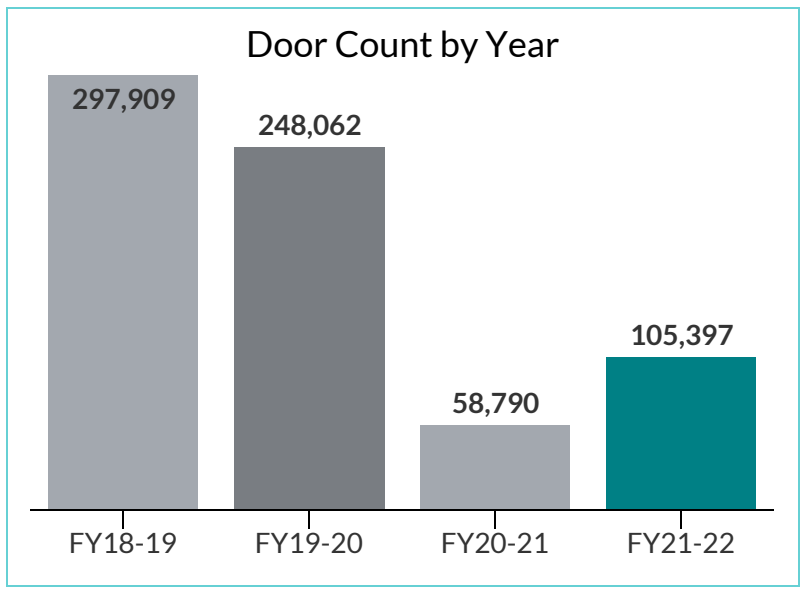
105,397

people visited the library this year!

★ 79% more people visited us compared to last year, when we had 58,790 visitors.

🗨️ Patrons asked **8,013** reference questions.

🤝 Staff held **1,019** 1-on-1 appointments to assist patrons. **35%** of these appointments were with our Social Services Coordinator, who held 358 appointments this year.



Technology Use

💻 19,392 computer logins

📶 7,132 wi-fi sessions

📁 2,069 laptop checkouts

📐 206 3D prints completed

In June 2021, [we featured Addison resident Rose Falcone](#), who used the library's film converters to preserve family memories.



Circulation

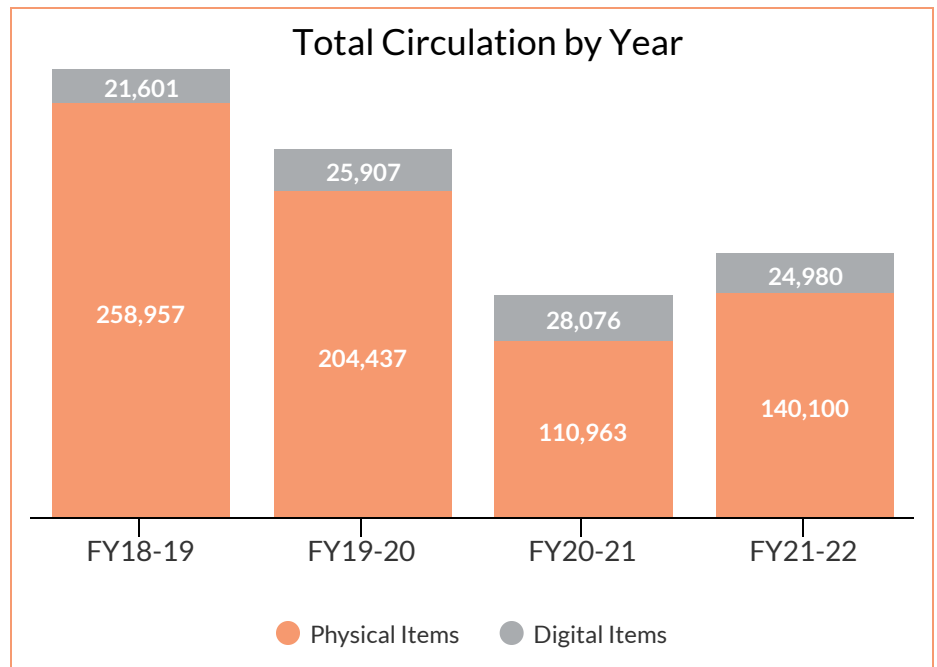
Cardholders borrowed
165,080
items this year

This is the equivalent of
patrons borrowing 452
items per day!

★ Total circulation increased
by **19%** over last year.

🛒 **227** patrons used our
curbside pickup service.

🚚 We borrowed 1,809
items for patrons through
interlibrary loan, which
is a **27% increase** in
interlibrary loan use
compared to last year's
1,429 items borrowed!



Books made up **65%** of all physical items borrowed.



eBooks made up **50%** of all digital items borrowed.



Laptops, including our laptop + hotspot bundles,
were the top circulating items from the Library
of Things collection.

Library Launches Memory Kits

April 2022

Cardholders can now [check out interactive kits, called Memory Kits](#), to help their loved ones stimulate their minds in a fun and engaging way. While each Memory Kit is different, patrons can expect to find a mix of books, DVDs, music, activities or games, and fidget toys like stress balls.

Memory Kits are part of the [Library of Things collection](#).



Programs & Outreach

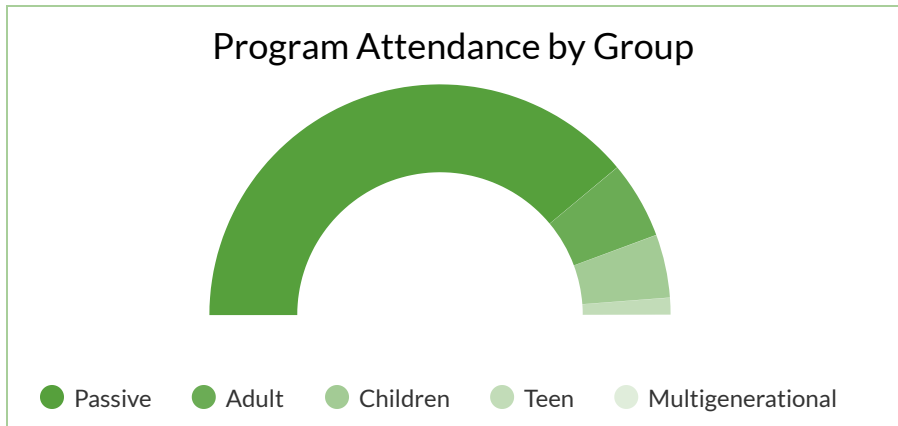


This year, we hosted
34,668

patrons at 1,153 in-person and virtual programs.



Programs for adults made up **44%** of programs held this year.



Passive program attendees made up **78%** of program attendees. Passive programs include live-streamed events on social media, take-home craft kits, and more.



Getting Addison Back to Work Returns

February 2022

Thanks to the Bouncing Back from the Pandemic Grant provided by the Illinois State Library, we were able to bring back our Getting Addison Back to Work series in 2022. To promote the program, [we interviewed 2020 participant Debbie Spacko about her experience.](#)

We connected with

5,698

community members at 125 outreach events.



We **more than quadrupled** the number of connections made over last year's 1,121 people!



We now have a Book Bike (pictured right)! After holding a community naming contest, the bike has been named the Rolling Reader / Lector Rodante.



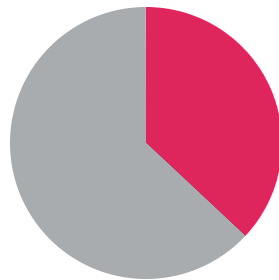
Library Cards

1,461

new library cards were issued this year!

Of all the new library cards created,

- 56% were adults
- 32% were children and teens
- 8% were reciprocal borrowers
- 4% were nonresidents

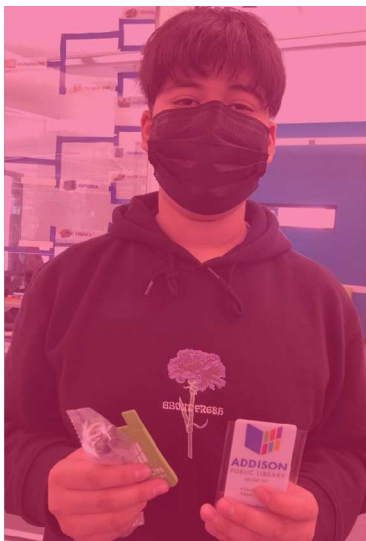
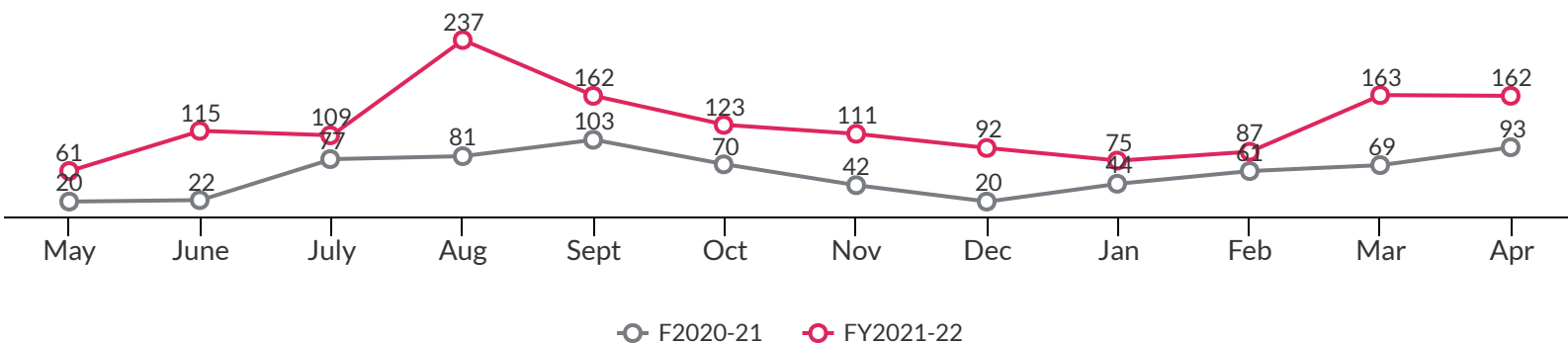


As of April 30, 2022, **37%** of Addison has a library card.

★ The number of new cards created this year is **108%** higher than last year's 702 new library cards!

✉ APL cards no longer have expiration dates; instead of requiring renewal, we run an annual address verification check in January to verify cardholder information.

New Library Cards Over Time



Teen Limited Access Cards

February + March 2022

We updated our Teen Restricted card policy in February 2022, changing the cards to "[Teen Limited Access](#)" cards. TLA cardholders can now borrow up to 3 library items at a time, including video games and items from the Library of Things collection.

To spread the word, we held a teen library card signup drive at the library in March and created 17 new TLA cards!

Highlights

May

Our 2021-2024 Strategic Plan began!

June

We launched our new Summer Reading program that focuses on the experience of reading, rather than the amount of books read.



July

We debuted our new Book Bike, the Rolling Reader/Lector Rodante.

August

Our new self-check machines were installed.

September

We began offering [Museum Adventure Passes](#) to APL cardholders.

October

We learned that Addison won the Robert Wood Johnson Foundation's Culture of Health prize thanks to efforts from the library, Village, and several other community partners.



November

Small Business Saturday returned for its third year. PCs for People held their first pop-up shop for qualifying residents who need low cost PCs.

December

We launched our new Winter Reading program, a scaled-down version of our Summer Reading program.

January

[We interviewed Addison resident Dennis Avelar](#), who won second place in the inaugural De la Página a la Fama author competition, a contest for Illinois authors whose books are written in Spanish.



February

We consolidated our downloadable audiobooks to one platform: Hoopla! We also brought back Getting Addison Back to Work.

March

We debuted our new Teen Limited Access library cards. We also hosted a MakeHERspace event, a series of programs highlighting women makers.

April

We launched Memory Kits! We also worked with an Addison-based family to create a Ramadan display in Children's Services and host a Celebrate Ramadan story time.