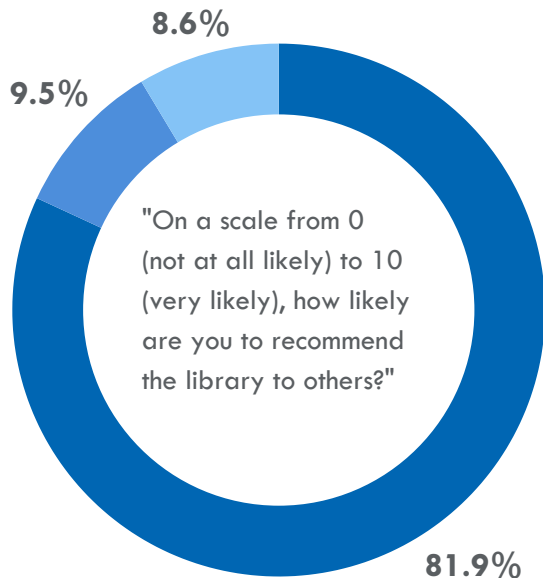



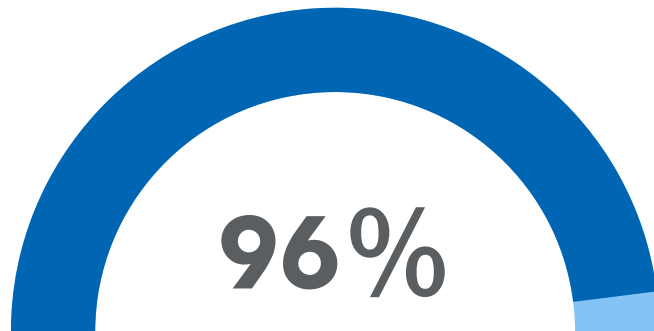


More than 8 out of 10 active library cardholders surveyed were **very likely to recommend the Addison Public Library to others.**



-  Promoters (rating of 9-10) = happy supporters
-  Passives (rating of 7-8) = satisfied
-  Detractors (rating of 0-6) = dissatisfied



**of library user households are satisfied with the Addison Public Library.**

NIU, "Addison Public Library Community Needs Assessment Survey", October 2020



## What are you saying about the library?

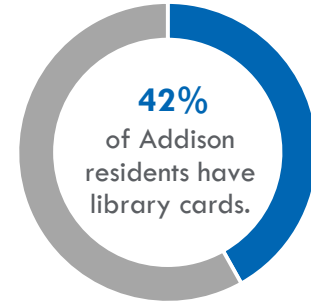
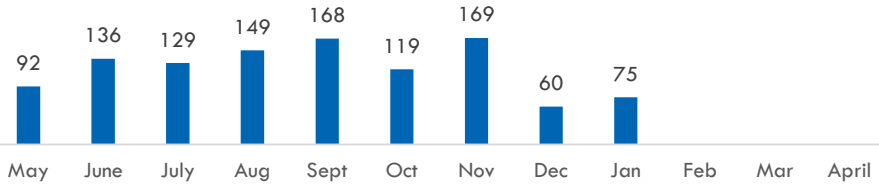
- “Above and beyond! Amazing service, dedication, compassion, understanding, helpful, never received this type of service from anyone in **40 years**. Wow, thank you.”

# January 2025 Library Usage Report

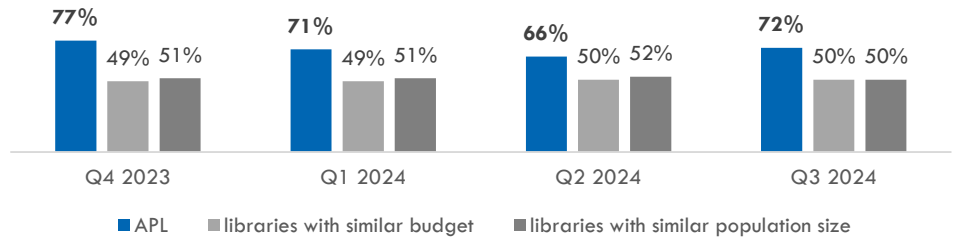
## Library Cards

75 new library cards were given out this month.

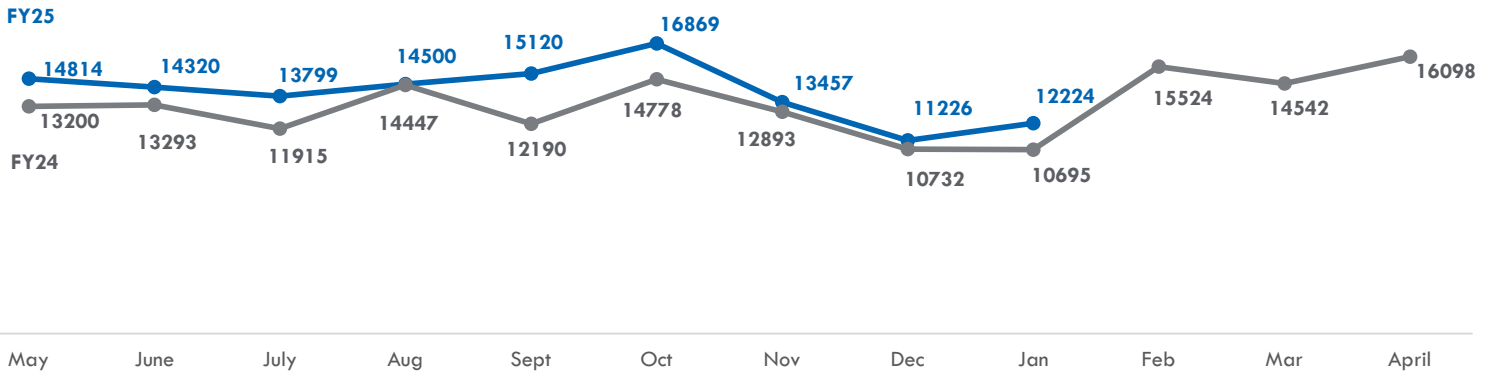
new library cards this fiscal year





percentage of new cardholders who signed up between 12 and 24 months ago and actively use the library




## Library Visits

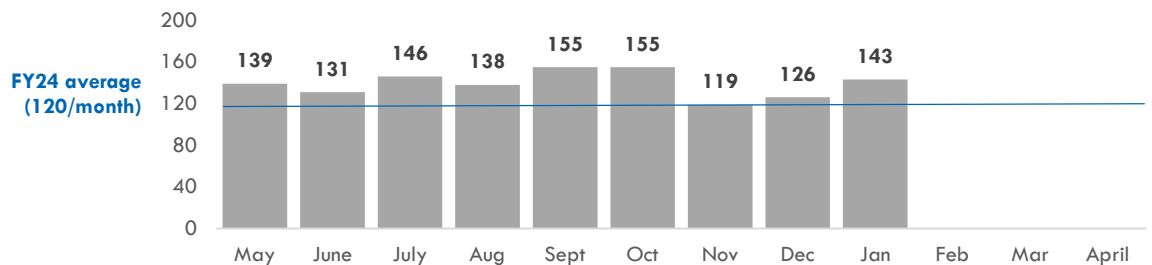


 room bookings  
725

 computer sessions  
1866

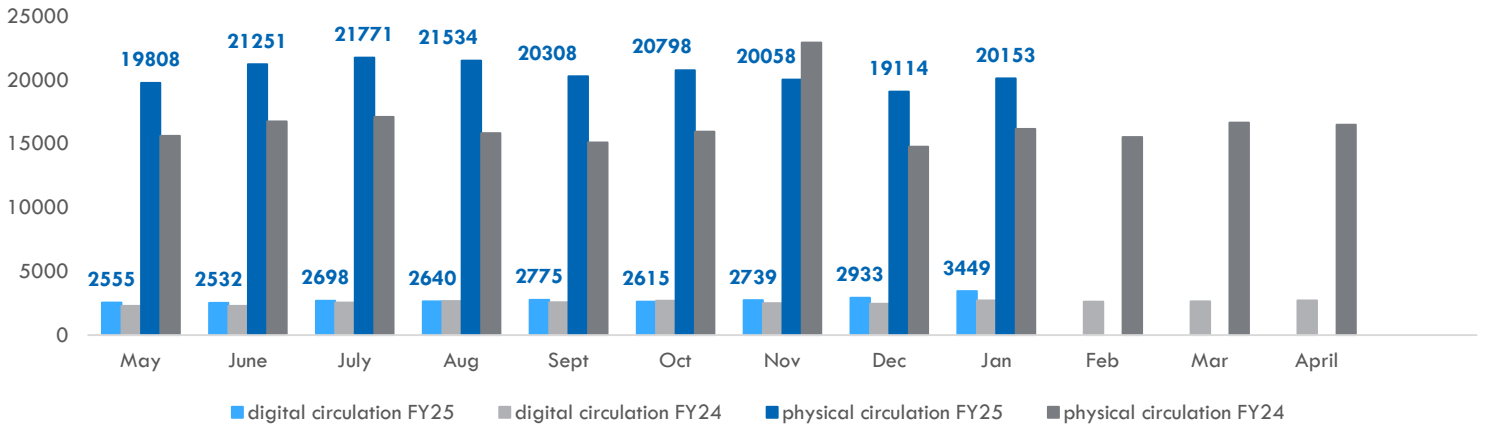
 wifi sessions  
923

total one-on-one appointments



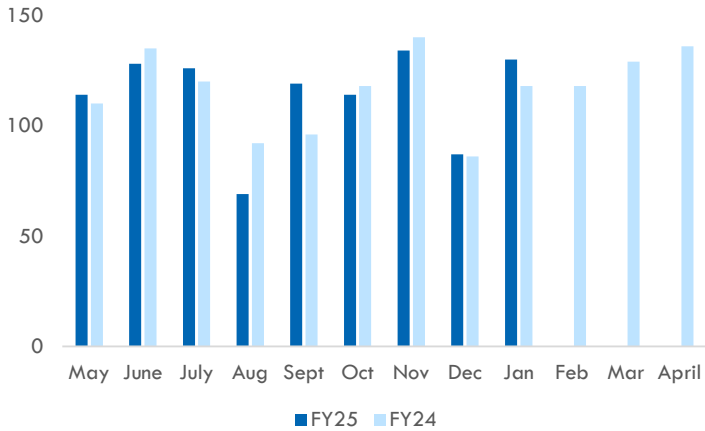
# Circulation

23602 total checkouts this month.

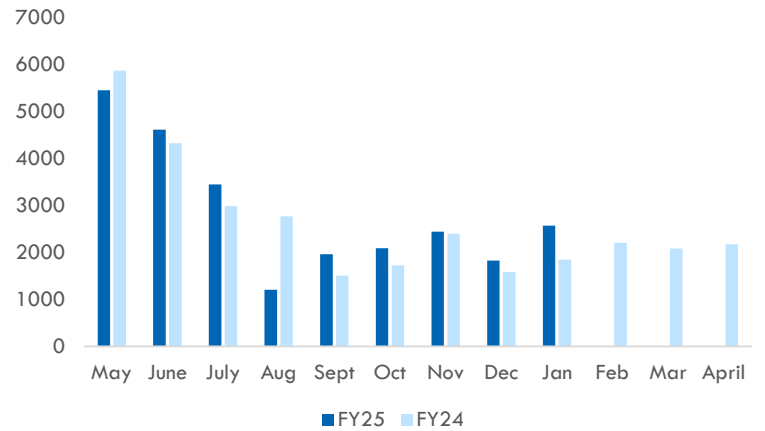


# Programs & Outreach

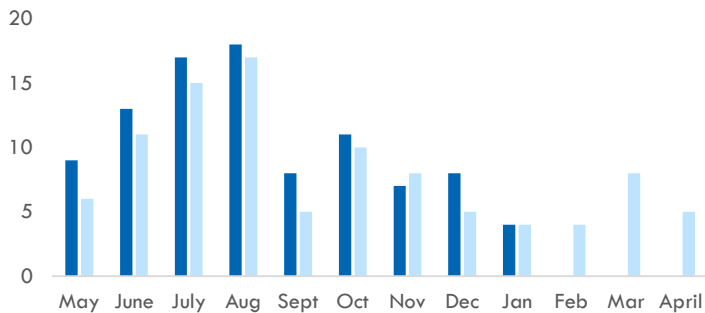
programs held



program attendees



outreach events held



people engaged at outreach events

