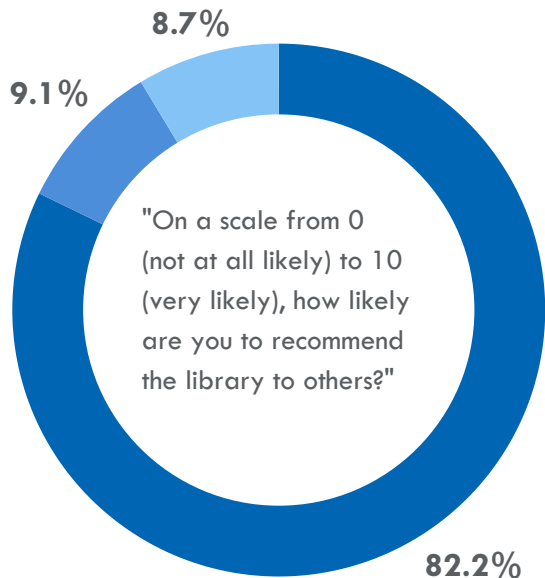



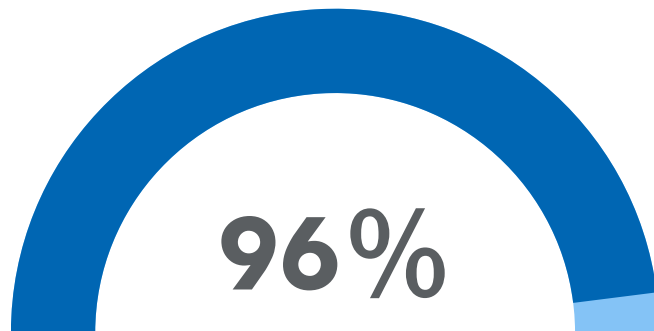


More than 8 out of 10 active library cardholders surveyed were **very likely to recommend the Addison Public Library to others.**



-  **Promoters (rating of 9-10) = happy supporters**
-  **Passives (rating of 7-8) = satisfied**
-  **Detractors (rating of 0-6) = dissatisfied**



of library user households are satisfied with the Addison Public Library.

NIU, "Addison Public Library Community Needs Assessment Survey", October 2020



What are you saying about the library?

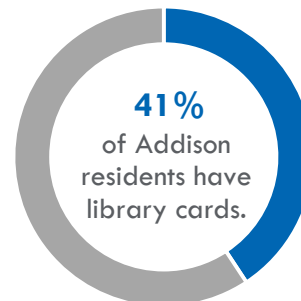
- I am helped every time I go to **check out books for my classroom.**
- Incredible availability of **multiple materials.**
- **So much can be done in the library:** Studying, different resources, books to read, technology uses, print/copy service, and much more

May 2024 Library Usage Report

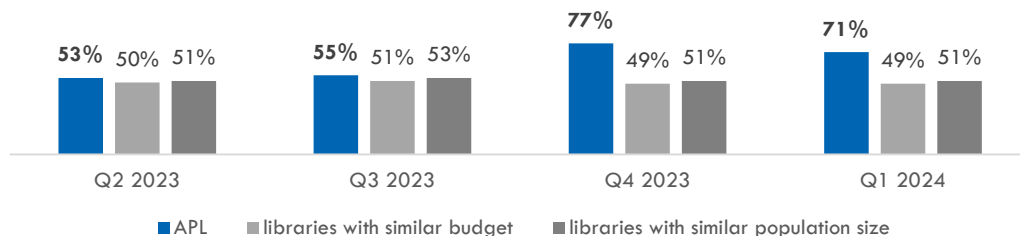
Library Cards

92 new library cards were given out this month.

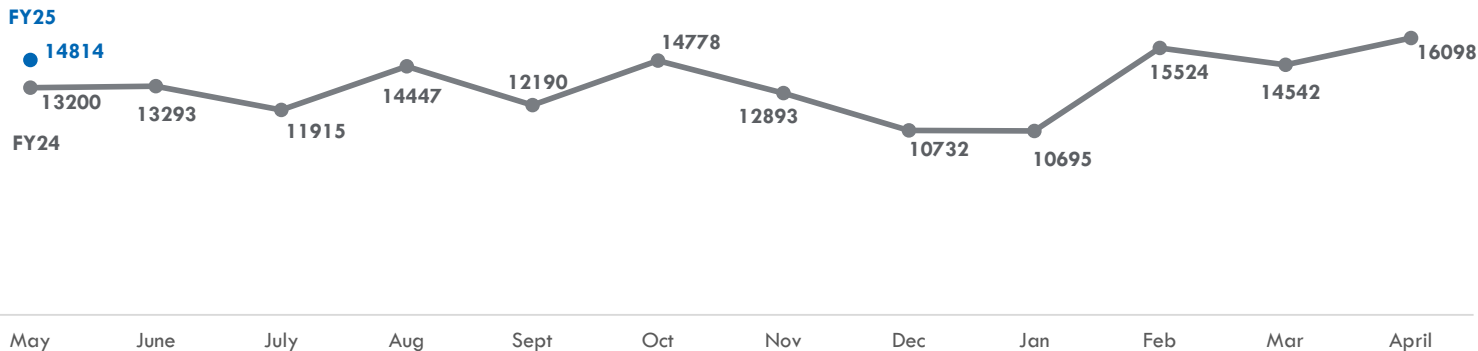
new library cards this fiscal year






percentage of new cardholders who signed up between 12 and 24 months ago and actively use the library

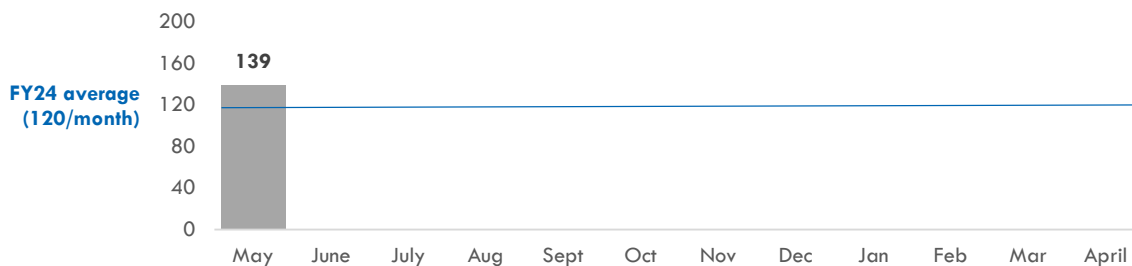


Library Visits



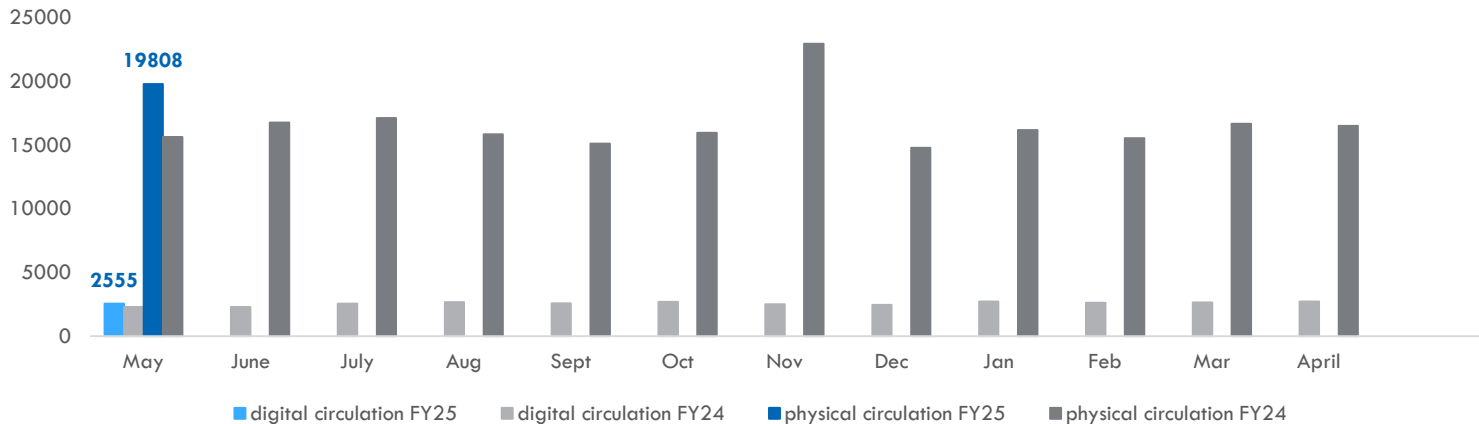
-  room bookings
741
-  computer sessions
2134
-  wifi sessions
914

total one-on-one appointments



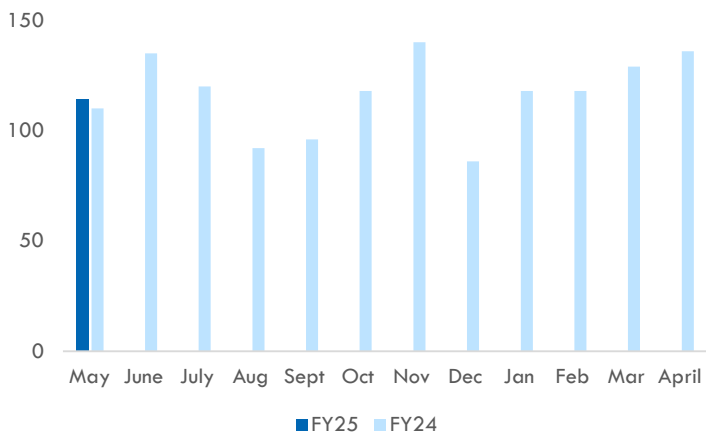
Circulation

22363 total checkouts this month.

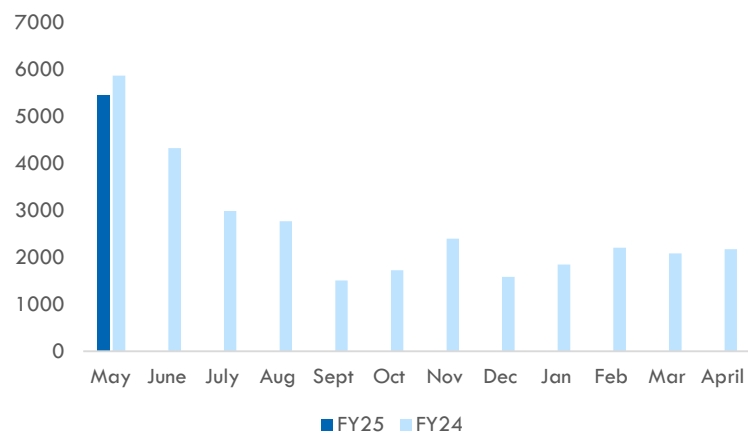


Programs & Outreach

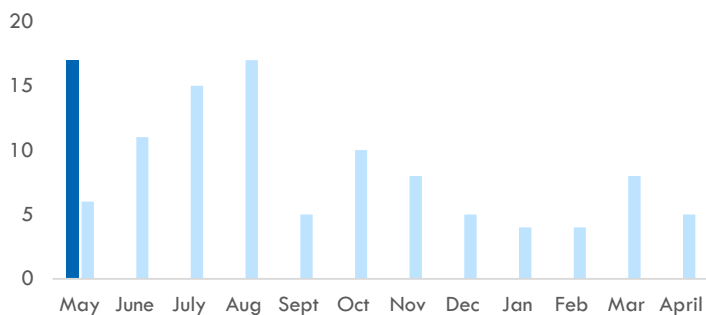
programs held



program attendees



outreach events held



people engaged at outreach events

